

Housing Finance in Germany Stability throughout the crisis – What are the reasons?

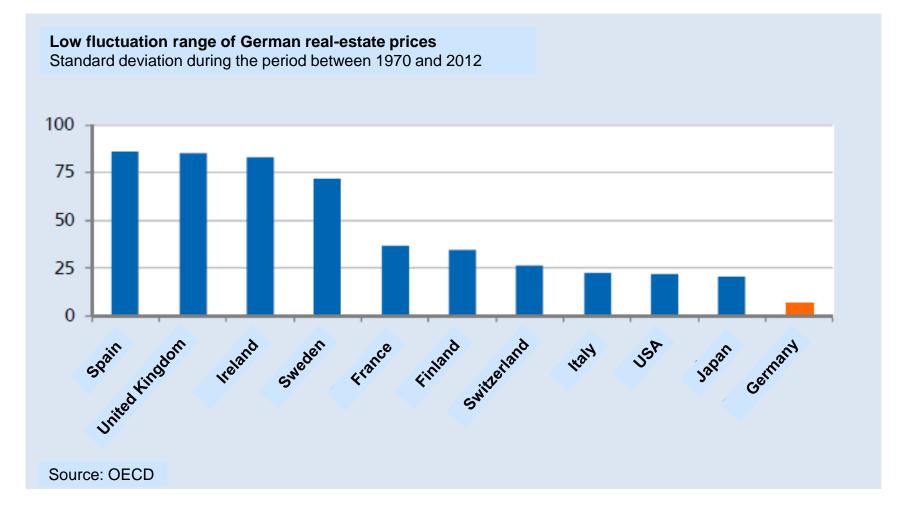


Klaus Oskar Schmidt Member of the Board of Directors of Bausparkasse Schwäbisch Hall AG

Vienna, 7 June 2013



Narrowest fluctuation range since 1970 within OECD





Balance between property and rent

Municipal housing companies and housing cooperatives

> Financing and lending practice

- Legal and regulatory framework conditions
- Security-oriented financing culture and lending practice
- Stable refinancing (Bauspar deposits, German covered bonds "Pfandbriefe")



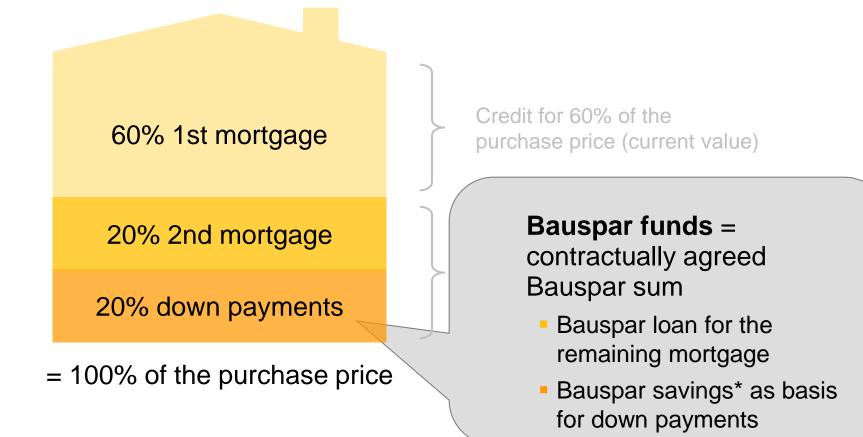
Key legal and regulatory elements

- You cannot walk away from your mortgage delinquent borrowers are still liable
- Limited tax incentives for housing debt, mortgage payments are not tax deductible
- Government incentives to acquire own housing are tied to saving for it
- Mortgages have typically a fixed rate
- Strict rules on quality of covered bonds ensure continuous liquidity and comparatively low refinancing costs
- Close monitoring by consumer protection agencies



Down payment - key to stable Housing Finance

The "Golden Rule" of housing finance in Germany



* or other savings

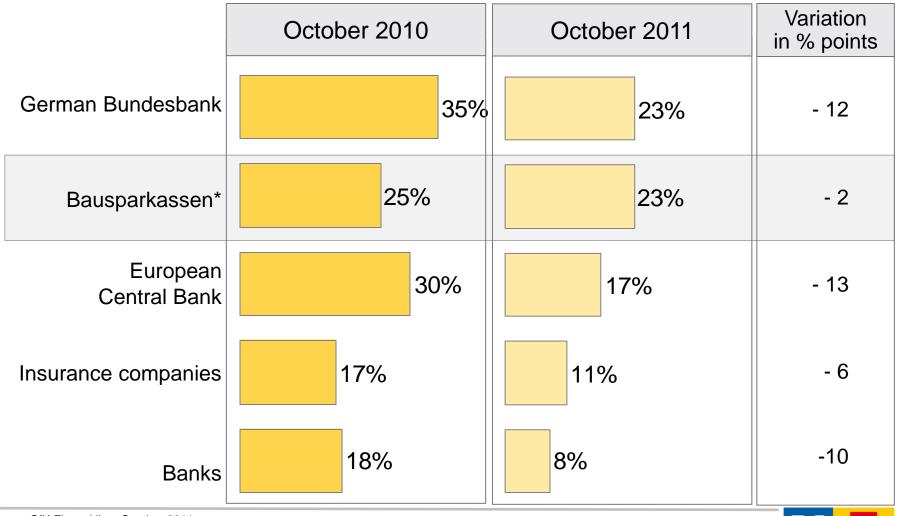


Please find the video "The power of WE" as video file on this USB stick.



Bausparkassen* with the same level of trust as Bundesbank

Trust in institutions or systems, respectively / Top box values



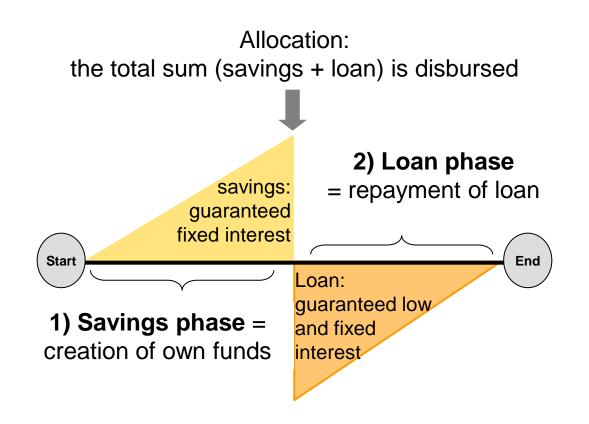
Source: GfK Finanzklima October 2011 AM | Housing Finance in Germany | Vienna, 7 June 2013

Bausparkassen* – an important lender in the market

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	Loan portfolio in € billions	Market description
Savings banks	246.0	 Total volume increasing to 820.3 billion euros (+1.8 % vs. 2011)
Credit cooperatives	179.7	 New business volume stable: 192.6 billion euros (+0.1 % in comparison
Regional banks/ Credit banks	123.3	to 2011)
Bausparkassen*	101.2	Trends New construction with significant increase
Large private banks	89.0	(4.8 % more housing permits granted in 2012)
Mortgage banks	38.4 In total:	 Increases in all housing property segments (new construction, modernisation, acquisition of existing property)
Public-sector banks ("Landesbanken")	22.1 820.3 € billions	 – "Energiewende" (energy efficiency)
Banks with special functions	19.8	 Age-appropriate living
For comparison: Schwäbisch Hall	21.6	

Basis: Housing loans issued to employed and other private persons, illustrated for financial groups with a loan portfolio of at least 10 billion euros Source: German Bundesbank, bank statistics; own calculations





- Clients agree on a specific Bauspar sum and save in monthly instalments
- Once 50% of the Bauspar sum is saved, the client is allocated a loan of another 50%
- Interest and amortization are paid in monthly instalments

50 TUSD +	50 TUSD	= 100 TUSD in total are disbursed
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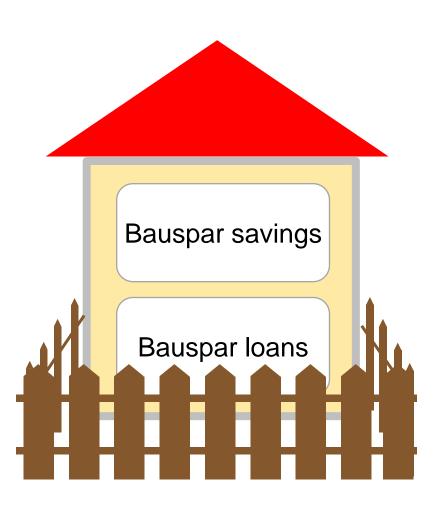
Bausparen* – lower credit risks despite 2nd rank

- **Down payment is a risk buffer** in the case of decreasing real estate prices
- Fixed interest rates and constant instalments for the whole maturity
- Clients become **predictable borrowers** since they have saved regularly
- Pay back period of the loan app. 10-12 years
- **Client history** is transparent
- NPLs on a normal level but high recovery ratios
- Low default rates as a result



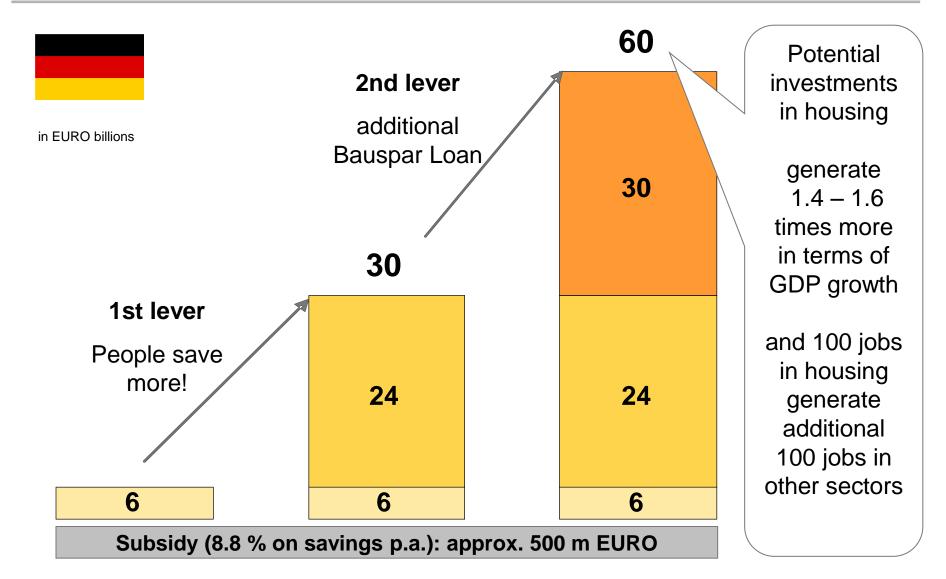
Bauspar regulation ring-fences the whole Bauspar system

- Special financial institutions - legally independent
- Ring-fencing of the deposits
- Restricted in their investment possibilities
- Restricted in their business activities, e.g. no investment banking activities





Bausparen fuels growth and jobs especially in Housing





	 Long-term affordable house financing
Clients	 Helps to develop financial prudence
	High degree of flexibility
Institutions	 Lower risk: lower level of Non-Performing Loans (NPL) and high recovery ratios Continuous liquidity of refinancing market
Government	 Mobilizing savings and investments for housing Stability in Housing Finance Stability and crisis-resistance of the financial sector



Important client contact points

Consultation and sale		After Sales Service	Customer care	Loan allocation	Servicing during loan phase
Sales agents	Bank				1
Kunde hat Kontakt mit ADM, um Termin zu	Kunde hat Kontakt mit BMA, um Termin zu	Erhalt Vertrags- unterlagen	Erhalt Jahres- Kontoauszug	Interaction before the allocation	Erhalt Jahres- Kontoauszug
vereinbaren	vereinbaren	Service-Anruf ~ 1 Woche nach	Question towards BSH	Loan	Erstmalige Abbuchung
Kunde wird von ADM beraten	Kunde wird von BMA beraten	Abschluss ¹ Erstmalige	concerning contract/con- tract modifica-	application and filing of documents	Zins/Tilgung Frage an BSH zu
ADM fasst nach	BMA fasst nach	Abbuchung Sparbetrag	tion/product	Interaction	Vertrag/Produkt
Kunde schließt weiteren BSV ab	Kunde schließt weiteren BSV ab	Frage an BSH zu Vertrag/Produkt	Service-rele- vante Ansprache BSH	before the loan disbursement	Service-relevante Ansprache BSH
			Marketing-relev. Ansprache BSH	L	Marketing-relev. Ansprache BSH
			Handling of complaints		Vornahme Sondertilgung
Wichtiger Kontaktpunkt / primäre Treiber für Kundenzufriedenheit					Interaktion rund um Darlehens- Rückführung

Significance of contact points has been validated by market research



- 1. Bausparen helps develop financial prudence
- 2. Bausparen enables low interest rates, also for small loans
- 3. Bausparen reduces credit risks
- 4. Bausparen can be smartly combined with mortgage loans
- 5. Bausparen mobilizes savings for housing
- 6. Bausparen is safe and stabilizes the financial sector

Bausparen = Contractual Savings for Housing (CSH)



Bausparkasse Schwäbisch Hall in the world



International markets 2012:

- 3.3 million Bauspar customers
- 3.7 million contracts in total (53.2 billion euros contractual sum)

Bausparen – THE POWER OF WE – A Principle of Solidarity

Friedrich Wilhelm Raiffeisen:

"What is not possible for the individual, is achievable together".

(1886)





Thank you for your attention



